



REC'D TN
REGULATORY AUTH.

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Guy M. Hicks
General Counsel

January 23, 2002

OFFICE OF THE
EXECUTIVE SECRETARY
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VIA HAND DELIVERY

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *Docket to Establish Generic Performance Measurements, Benchmarks
and Enforcement Mechanisms for BellSouth Telecommunications, Inc.*
Docket No. 01-00193

Dear Mr. Waddell:

As the Authority is no doubt aware, the Georgia Public Service Commission ("GPSC") is currently conducting a scheduled, periodic review of BellSouth's Georgia Service Quality Measurement ("SQM"). BellSouth has previously offered to implement the Georgia SQM in Tennessee. This Plan is the basis of BellSouth's Monthly State Summary ("MSS") filing which BellSouth believes provides more than sufficient data to assess BellSouth's compliance with the Act. If the Authority adopts BellSouth's MSS, based on the Georgia SQM, as BellSouth proposes, BellSouth will agree to implement the revised SEEM "penalty" plan currently in effect in Georgia in Tennessee. This not only would comply with the Act but would provide readily-available performance measurements and self-effectuating penalties.¹

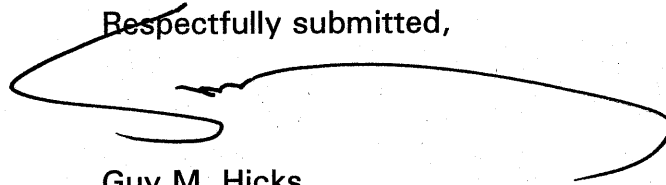
This letter is also to make clear that, to the extent the GPSC adopts modifications to the Georgia SQM, whether in response to comments from the parties or input from the FCC, BellSouth will agree to implement such modifications in Tennessee. Therefore, under BellSouth's proposal, the Authority and CLECs in Tennessee will benefit from those modifications.

¹ This proposal, however, should not be construed as an indication that BellSouth believes that the Authority has the authority to order automatic involuntary penalties.

David Waddell, Executive Secretary
January 23, 2002
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Copies of this letter are being provided to the Directors and counsel of record.

Respectfully submitted,

A handwritten signature in black ink, appearing to be "Guy M. Hicks", written over the typed name.

Guy M. Hicks

GMH:ch

cc: Hon. Sara Kyle, Chairman
Hon. Lynn Greer, Director
Hon. Melvin Malone, Director

CERTIFICATE OF SERVICE

I hereby certify that on January 23, 2002, a copy of the foregoing document was served on the following parties, via the method indicated:

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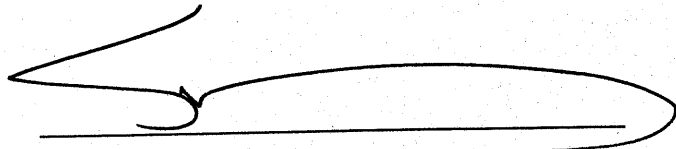
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105 Malloy Street
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A handwritten signature in black ink, consisting of a stylized, elongated loop with a horizontal line extending to the right.